



Welcome!

Welcome remarks by Tom Minty



- Dedicated to making the built and social environments ACCESSIBLE to every person, regardless of age or ability
- Universal Design elements:
 - Equitable use
 - Flexibility in use
 - Simple and intuitive use
 - Perceptible information
 - Tolerance for error
 - Low physical effort
 - Size and space for approach and use
- www.environmentsforall.org

Steve Lewis, Moderator



City of Seattle

Edward B. Murray, Mayor

Commission for People with disAbilities

Seattle Commission for People with disAbilities

- Advises Mayor, Council and departments; recommends policies, practices and legislation; and encourages understanding among people with various disabilities as well as between people with disabilities and the larger Seattle community.
- www.seattle.gov/commission-for-people-with-disabilities



Alliance of People
with disAbilities

Alliance of People with disAbilities

- As the Independent Living Center for King County, the Alliance provides a variety of services to any person in the community who has any disability, regardless of age or national origin (citizens and non-citizens, alike).
- www.disabilitypride.org

Peggy Martinez, Creative Inclusion



creative inclusion

- Accessibility-focused, helping organizations serve customers with disabilities
- Expertise includes information technology, pedestrian, transit, recreation, travel, and entertainment issues
- peggymartinez10@icloud.com

Michael Richardson, Northwest ADA Center



- One of 10 ADA centers nationwide
- Assists businesses, state and local governments, and people with disabilities as they manage the process of changing our culture to be user-friendly to disability
- www.nwadacenter.org

The Americans with Disabilities Act (ADA)

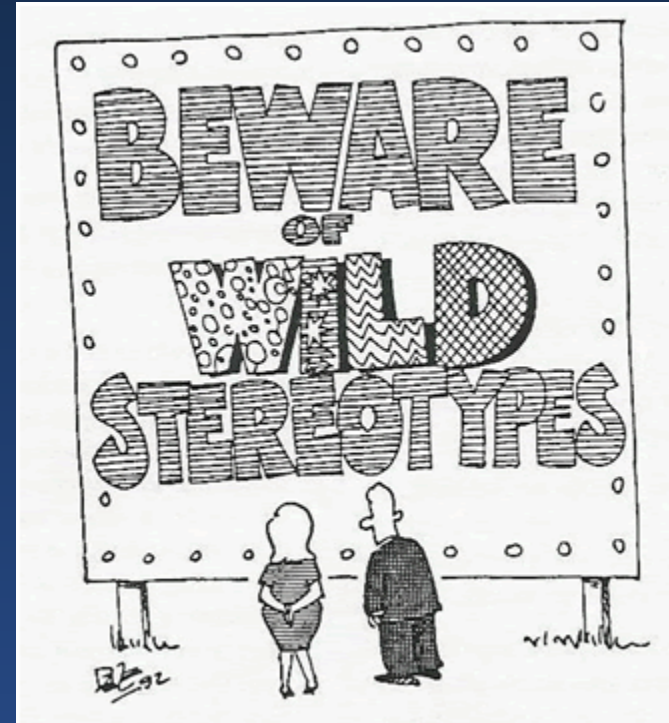
Michael Richardson, MPA

August 15, 2016



Major barriers faced by people with disabilities?

- unfounded stereotypes and negative attitudes
- lack of awareness of the adverse impact of...
 - inflexible and discriminatory policies and procedures
 - inaccessible buildings and facilities
 - ineffective communication processes and technologies



Congressional Purpose ADA

"The purpose of the ADA ... is to provide a clear and comprehensive national mandate to end discrimination against individuals with disabilities and to bring those individuals into the economic and social mainstream of American life."

- A CIVIL RIGHTS ACT!

Who and what does the ADA cover?

- Title I - Employment
- Title II - State and Local Governments and Transportation
- Title III - Public Accommodations (“Businesses”)
- Title IV - Telecommunications
- Title V - Miscellaneous

Title II - State and Local Government

Shall operate their programs so that, when viewed in their entirety, they are readily accessible to and usable by individuals with disabilities.

- **provide programs and services in an integrated setting.**
- **reasonable modifications in policies, practices, and procedures.**
- **furnish auxiliary aids and services – EFFECTIVE COMMUNICATION.**
- **ensure that individuals with disabilities are not excluded because buildings are inaccessible (program access).**



Title III – Public Accommodations

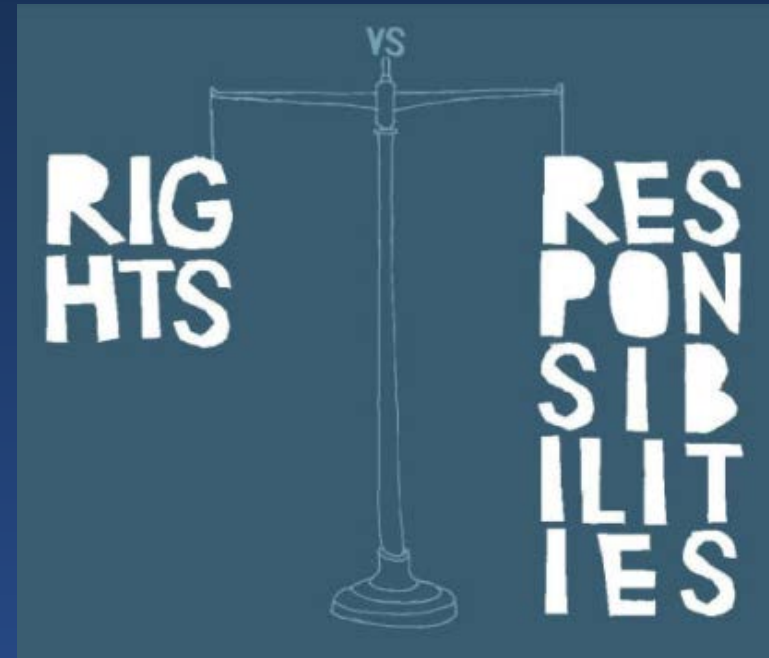
- Hotels
- Restaurants, bars
- Theaters
- Private tour buses
- Museums
- Zoos
- “Great Wheel”
- “Ride the Ducks”



Title III – Public Accommodations

Three areas of “obligation”

1. Same opportunity to participate.
2. Effective Communication.
3. Provide accessibility.
 - Removing barriers
 - Providing alternatives
 - New construction and alterations



Does the ADA place any “limits” on a business’ obligations?

Businesses are not required to change their policies and procedures in any way that would cause a “fundamental alteration” in the nature of their goods or services, would undermine safe operation of the business, or would cause a “direct threat” to the health or safety of others.

Considerations:

- Fundamentally alter...nature of goods and services
- Safe operation
- Direct threat
- Undue burden



Service Animals

Service Animal means:

- any dog that is individually trained to do work or perform tasks
- for the benefit of an individual with a disability
- including a physical, sensory, psychiatric, intellectual, or other mental disability.

— Effective date: Mar 15, 2011



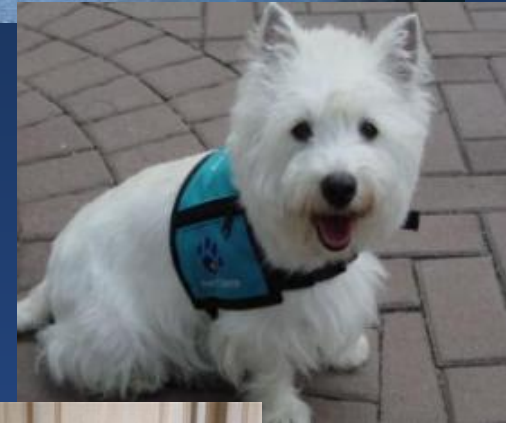
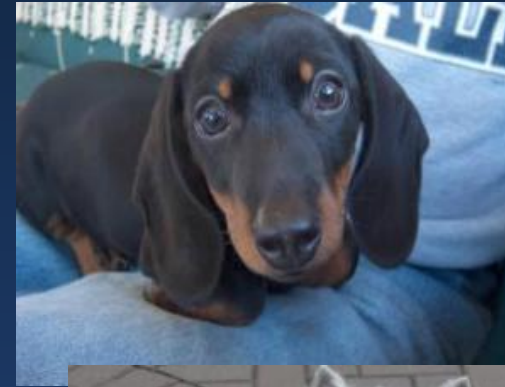
Identification of Service Animals

- Service Animals owners are not required to carry proof of certification or other documentation... even though some do.
- Some animals may wear harnesses, vests, or have special collars or tags that identify them as Service Animals.



“Comfort” Animals

- An “emotional support” or “comfort” animal’s sole function is to provide emotional support, comfort, therapy, companionship, therapeutic benefits, promote emotional well-being, non-judgmental positive regard, affection, and a focus in life.
- No training is required.
- **NOT A SERVICE ANIMAL!**



How Do You Know? Ask!

You can ask a handler:

- *“Is this a service animal required because of a disability?”*
- *“What tasks has the animal been trained to perform?”*

You cannot ask a handler:

- *“What is your disability?”*
- *“Where is the animal’s certification?”*



Contact Northwest ADA Center

- ADA Hotline: 800-949-4232
- Email: nwadactr@uw.edu
- Website: www.nwadacenter.org

Michael Richardson: mike67@uw.edu

THANK YOU!

Jim Parsons, Wheelchair Jimmy

wheelchairjimmy.com

- Dedicated to making travel more accessible, convenient and comforting for persons with disabilities and their families, especially those confined to wheelchairs
- Provides travel news, trends, and travel tips and an extensive database on accessible hotels, restaurants, city attractions and local transportation
- www.wheelchairjimmy.com

Wheelchair Travel to Distant City

(London, Buenos Aires, Auckland, Seattle, Anywhere)



Three Critical Issues

Transportation - Airport To Downtown

Wheelchair Friendly Hotel

Convenient Accessible Days Trips

wheelchairjimmy.com

Political Jurisdiction



Cooperation and Awareness is Needed

City of Seattle

Port Authority

County

ADA – Expand the Vision

wheelchairjimmy.com

Transportation Within Seattle

Taxis



Accessible Taxis Exist In Seattle

Really Hard To Find At Airport or in Garage (<50)

Not As Easy As Regular Taxi (Over 1,400)

Wait Time 30-45 Minutes / Scheduling Issues

Special Phone Lines At SeaTac Don't Work

Consider Port Authority Or City Mandate

More Accessible Taxis Over Time

Uber & Lyft Should Provide Accessible Taxis

wheelchairjimmy.com

Transportation Within Seattle Shuttles



Airport And Hertz Buses Are Accessible

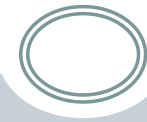
Hotel Shuttles Are Not Wheelchair Accessible

Contact Your Ground Transportation Provider

**Cruise Shuttles Are Not Wheelchair
Accessible**

wheelchairjimmy.com

Transportation Within Seattle Shuttles



Hotels and Cruise Lines Could Work Together

Provide Regular 24/7 Accessible Van Service

Phase Into Service Over Time

Service Area: SeaTac to Hotels to Piers (66 & 91)

wheelchairjimmy.com

Transportation Within Seattle

Sound Transit Light Rail



One Of Nations Best / Most Accessible

Easy Access SeaTac to Downtown
All Stations Accessible

Downtown Locations Not Wheelchair Friendly

Steep Hills To Hotels (University St. / Pioneer Square)
Hotels Near Westlake & Stadium Very Limited

Light Rail Not Best Option For Wheelchairs

wheelchairjimmy.com

Transportation Within Seattle

Accessible Rental Vans



Accessible Rental Vans Very Expensive

Cost \$150 Day
Delivery \$100
Pickup \$100

Consider City or Port Authority Mandate

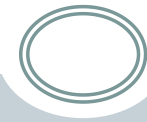
Provide 4 or 5 Permanent SeaTac Parking Spaces
Free Or Reduced Parking Fees To Provider
Convenient SeaTac Location
Translates to Reduced User Cost

wheelchairjimmy.com

Transportation Within Seattle

Accessible Rental Cars

(Hertz, Avis, Budget, Etc.)



Current Accessible Rental Car Policy

Provide Hand Controls For Driving
No Accessible Vehicles For Wheelchair Users
Worse Today Than 40 Years Ago

Consider Port Authority Or City Mandate

Provide Fully Accessible Rental Cars Over Time
ADA Revision Or Local Mandate

wheelchairjimmy.com

Hotels Within Seattle



Hotels Comply With ADA Laws

Most Hotels Provide 3-10 Accessible Rooms

Many On Steep Hills (Inn At Market; Alexis; Renaissance)

Many Use Dreaded Small Hydraulic Lifts (Hyatt; “W”)

Trendy Beds 5-12 Inches Higher Than Normal

Hotels Could Provide More Information

Steep Hills

Small Hydraulic Lifts

Bed Height (Consider Mandate On Bed Height In ADA Rooms)

ADA Pool Lifts

wheelchairjimmy.com

Certified City Guides



Create Certified Tour And Taxi Guides

Many Cities Certify Tour/Taxi Companies

Certification For Disability Expertise

They Would Operate an Accessible Van Or Transport

Certified Disability Knowledge

Wheelchair Friendly Hotels

Wheelchair Friendly City Attractions

Attractions To Avoid (Underground; Duck Tour)

Areas To Park / Unload (Pike Place; Space Needle)

Restaurants To Avoid (No Accessible Restrooms)

Public Accessible Restrooms

wheelchairjimmy.com

Certified County Guides (Accessible Day Trips)



Create Certified Northwest Tour Guides

**Certify Tour Guides For Disability Expertise
Certify Northwest Knowledge**

Criteria / Knowledge For Certification

Disabled Access For Northwest Destinations

Olympic Peninsula / Victoria BC

Tri-cities/Walla Walla Wine Country

Vancouver BC

Cruise Lines, WA Ferries / Victoria Clipper

Planned 3-5 Day Northwest Accessible Tours

wheelchairjimmy.com

Port Authority / City of Seattle (Increase Your Aspirations)



Become The Most Accessible City In America

Expand Accessibility Over Time

More Accessible Taxis

Better Parking Fees For Accessible Rental Vans

Rental Cars Fully Accessible

Improved Hotel Disclosure

Certified Tours & Taxi Drivers

Improve Website On Accessibility

wheelchairjimmy.com

Encourage Disabled Tourism

(Three Critical Issues)



Transportation - Airport To Downtown

Wheelchair Friendly Hotel

Convenient Accessible Days Trips

Make Seattle Accessible

Make Northwest Accessible

wheelchairjimmy.com

Sheri Richardson & Patt Copeland, Vision Loss Connections



- Addresses the unmet needs of our visually impaired community by organizing groups in the areas of:
 - Arts and culture
 - Sports and recreation
 - Support and education
- www.visionlossconnections.org

Kimberly Parker, Hearing Loss Association of Washington



- Mission: To open the world of communication to people with hearing loss by providing information, education, support, and advocacy.
- Purpose: To educate ourselves, our families, friends, coworkers, teachers, hearing health care providers, industry, government, and others about hearing loss.
- www.hearingloss-wa.org



Discussion



Thank you to our panelists!

**Patt Copeland
Steve Lewis**

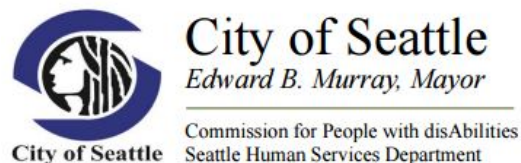
**Peggy Martinez
Kimberly Parker
Jim Parsons**

**Michael Richardson
Sheri Richardson**

Powerpoint presentations will be posted later today at www.environmentsforall.org.



Thank you to all co-sponsors!





Thank you for attending!