



The Northwest Universal Design Council and community partners invite you to a forum on accessible travel and tourism

Monday, August 15, 2016
9:00-11:00 a.m.

Bertha Knight Landes Room, Seattle City Hall
600 Fourth Avenue (between James & Cherry Streets in downtown Seattle)

Do you work in the hospitality industry or for an organization that welcomes business from tourists and business travelers? Do you want more visitors? Do you want to grow your business? This presentation is for you. Learn not only how to comply with Americans with Disabilities Act (ADA) regulations but how to provide professional service that will ensure a positive experience for travelers and visitors with disabilities, their family members, and their friends, and build your reputation for excellent customer service for all.

Hear five unique perspectives on accessible travel and tourism:

- Patt Copeland, Vision Loss Connections & Seattle Commission for People with disAbilities
- Steve Lewis, Alliance for People with Disabilities & Seattle Commission for People with disAbilities
- Peggy Martinez, Creative Inclusion
- Jim Parsons, Wheelchair Jimmy
- Michael Richardson, Northwest ADA Center

This event is free and open to the public. RSVP via Survey Monkey at <https://goo.gl/i6sUJ0>.

CART captioning and ASL interpretation will be provided. If you require an additional accommodation, e-mail info@environmentsforall.org at your earliest opportunity.



City of Seattle

Edward B. Murray, Mayor

Commission for People with disAbilities
 Seattle Human Services Department



ads *Aging and Disability Services*

Area Agency on Aging for Seattle and King County



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Event coordination provided by the Northwest Universal Design Council (NWUDC), which promotes incorporation of Universal Design principles, products, and processes in the built environment so that all people can “live actively by design,” regardless of age or ability. The NWUDC is supported by the Seattle Human Services Department/ Aging and Disability Services, the Area Agency on Aging for Seattle-King County (www.agingkingcounty.org). For more information, e-mail info@environmentsforall.org.

www.environmentsforall.org